



# WOLFFKRAN

## The Leader of the Pack.

As the inventor of the modern tower crane, WOLFFKRAN sets milestones in crane technology. A WOLFF is the logistics center of the construction site, created for economic and intelligent building.

An exciting opportunity has arisen. For our WOLFFKRAN company in New York we are looking for two

## TOWER CRANE TECHNICIANS NEW YORK & ORANGE COUNTY, CALIFORNIA

### Your Main Tasks

- Provide aftermarket service support for Wolffkran products on-site, via email and over the phone
- Provide technical guidance to other internal/external professionals and customers related to tower crane applications
- Assist customers with trouble shooting and problem solving all technical service, installation, repair, or modification issues
- Maintain customer relations pertaining to parts, service and warranty, while coordinating efforts within WOLFFKRAN
- Analyze reports of technical problems to determine trends affecting future design, production, service and maintenance processes
- Coordinate and Administer Service Bulletins and any other communication from the factory (support Tower Section Repair program as needed)
- Plan and coordinate activities related to investigating and resolving customer reports of technical problems by utilizing applicable processes to eliminate future operational or service difficulties
  - Utilize electrical schematics, drawings, and your understanding of mechanical drive systems
- Provide technical support to erect, climb, dismantle and perform maintenance and repairs to cranes
- Provide assistance with proper loading of equipment on trucks for transporting tower crane components to/from job site
- Assist in the management of Spare Parts
- Follow OSHA (State & Local) safety regulations. Comply with Company and Regulatory safety requirements and specifications on jobsites
- Represent Wolffkran in a professional manner inc. company supplied uniform, the maintenance of Company vehicles, tools, equipment

### Your Profile

- Associate's Degree in Engineering or related field required, with minimum 5 years of experience in manufacturing, heavy equipment distribution, or customer service; alternatively
- High School Diploma or equivalent with minimum 9 years of experience in off/highway construction equipment (preferably cranes) or related field dealing directly with equipment distributors, owners, and users primarily in a product or customer support capacity in lieu of degree
- Must be able to read, understand and work with schematics; experienced in use of multi-meter
- Knowledge of PLC's and frequency drive systems a plus
- Mechanical, hydraulic, and electrical/electronic knowledge of cranes and above average knowledge of general crane technology and operation is preferred. Experience in crane rigging and assembly a plus
- Must possess strong verbal communication, writing, and interpersonal skills as well as organizational and time management skills. Strong decision making and problem solving skills required
- Strong computer skills required; experience with Microsoft Office software such as Outlook, Excel, and Word is necessary
- This position will work primarily outdoors on cranes at heights of up to and above 300 feet in various weather conditions. Must be able to climb, work at various heights, and lift 50 lbs
- Ability and willingness to travel (approx. 50% of the time)

### Your Future Perspective within the WOLFF-Team

We offer an extraordinary challenging career opportunity with

- a competitive salary, retirement savings plan and
- a comprehensive benefits package that includes medical, dental, life insurance, disability, and vision.

### Your next Step

If you're ready to be challenged, we look forward to hearing from you. Please send your application with your resume, a brief introduction of your experiences and details on your salary expectations and availability to our Vice President Operations, Mr. Christer Bradley, [c.bradley@wolffkran.com](mailto:c.bradley@wolffkran.com).

For first questions feel free to contact Mr. Christer Bradley, P (+1) 718-418-9650.

WOLFFKRAN is an internationally active European manufacturer, lessor and service provider of tower cranes. Technical expertise, close customer proximity and absolute reliability are our day-to-day business. Tower cranes for economy in construction – that is our specialty and our passion. With one-stop production, sales and rentals, WOLFFKRAN is able to guarantee top performance throughout the entire process chain. The result is a cranesational service for economy in construction. Worldwide.

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